



DEPARTMENT OF THE ARMY
INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT LEAVENWORTH
290 GRANT AVENUE UNIT 1
FORT LEAVENWORTH, KANSAS 66027-1417

24 AUG 2011

Office of the Garrison Commander



COL Wayne A. Green

Dear Residents, Employees, Teammates:

As you may have heard, I have made the decision to adjust the hours of operation for Hancock Gate (West gate) effective 1 September 2011. **The new hours of operation are:**

0630-1530 M-F for Inbound and Outbound
1530-1800 M-F Outbound only
Weekends and Federal Holidays – closed

I made this decision only after careful analysis of traffic loads and impacts to residents and the workforce. Final time adjustments reflect feedback from the workforce, village mayors and my discussions with many of you. Our traffic counts for 2009 and 2010 indicated that the inbound traffic count on weekends is less than 30 per hour while the minimum standard for manning the gate is 100 vehicles. Our shift of all commercial traffic to Grant Gate last month has further reduced the load on Hancock and improved safety along Hancock Road. The new operating hours also take into account the future continued maintenance on the Centennial Bridge over the river and the need to keep Hancock open during the duty day to relieve congestion to the east.

We owe you the best service we can provide at the best use of dollars for you as a taxpayer. We have made every attempt to continue manning these gates over the last two years as a convenience to our residents and avenue for our employees. Manning Hancock gate costs us approximately \$300,000 dollars per year in overtime to operate a gate that does not meet volume standards. The time allotted to man Hancock gate has also denied our guards the necessary training time to remain proficient in their force protection tasks. The new schedule will help us in each regard.

We realize that a secondary impact of this gate closure is a potential increase in traffic through the Santa Fe neighborhood. Accordingly we ask that residents and employees avoid the use of Kansas and 6th Infantry as cut-through detours and instead use 9th Cavalry near the cemetery. In the coming months we will increase police presence and other measures to ensure the safety in that neighborhood. I need your help here please.

Your garrison team has spent the greater part of the last two years seeking cost efficiencies, eliminating redundancies and improving customer service as we prepared for inevitable reductions in manning authorizations and funding. We will continue to do so in order to be prudent with your tax dollars, respectful to our workforce, cognizant of the safety of our residents and true to our commitment to you.

I seek your understanding of this change and your help in preserving the safety of fellow residents and employees as you traverse this beautiful and historic post each day.

Thank you,

Wayne A. Green
Colonel, US Army
Commanding